audius

jamf

Managed Mac, iPad & iPhone Service

Device management for your Apple devices

Operations

Certified experts monitor and maintain device management

Support

You have access to trained staff who will take care of your concerns

Security

IT security is based on baseline protection (Grundschutz) as outlined by the German Federal Office for Information Security (BSI)

Best Practice

Benefit from our experts' many years of experience

Professional & secure management of your device fleet

- Fast & straightforward registration of your devices
- Professional maintenance
- The latest software & operating systems
- Continuous improvement
- High level of cost transparency
- Customizable on a monthly basis

Tel.: +49 7151 369 00 - 358 **E-mail: apple-mdm@audius.de**

www.audius.de/en/products-services/services/mobile-device-management/jamf-msp

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Managed Mac, iPad & iPhone Service

- **Onboarding**
  Jamf self-service
- **System link-ups**
  Apple Business Manager & APNS
- **Configurations**
  based on IT baseline protection
- **OS/patch management**
  for your devices and software
- **Branding**
  based on your corporate design
- **Instructions**
  for device registration

Employees
600

Locations
> 20

Headquarters
Weinstadt

We are a leading medium-sized IT and software company that boasts top quality, many years of experience and a high level of customer satisfaction.

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Service contents:

Service time
Monday to Friday
8 a.m. to 4 p.m.

Response time
Within 4 h
during service time

Support
audius ticket system
8x5

Monitoring
Your environment and device fleet

Change requests
App/software customizations
Configuration changes

Reporting
Monthly usage report on your device fleet

Package	Number of devices
S	*5 – 50*
M	*51 – 125*
L	*126 – 250*

+ one-time Jamf Pro configuration

We will gladly provide you with an offer based on your specific requirements!

Additional packages

→ Installation support
Apple Business Manager

→ Customized
onboarding
dock, host name, login

→ Connection
Identity Provider
Jamf Connect
Jamf Protect

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