

Managed Mac, iPad & iPhone Service

Device management for your Apple devices



Operations

Certified experts monitor and maintain device management



Support

You have access to trained staff who will take care of your concerns



Security

IT security is based on baseline protection (Grundschutz) as outlined by the German Federal Office for Information Security (BSI)



Best Practice

Benefit from our experts' many years of experience

Professional & secure management of your device fleet



Fast & straightforward registration of your devices



Continuous improvement



Professional maintenance



High level of cost transparency



The latest software & operating systems



Customizable on a monthly basis

Tel.: +49 7151 369 00 - 385

E-mail: apple-mdm@audius.de

www.audius.de/en/products-services/services/mobile-device-management/jamf-msp

Managed Mac, iPad & iPhone Service

- > **Onboarding**
Jamf self-service
- > **System link-ups**
Apple Business Manager & APNS
- > **Configurations**
based on IT baseline protection
- > **OS/patch management**
for your devices and software
- > **Branding**
based on your corporate design
- > **Instructions**
for device registration



Employees

600



Locations

> 20



Headquarters

Weinstadt

We are a leading medium-sized IT and software company that boasts top quality, many years of experience and a high level of customer satisfaction.



Service contents:



Service time

Monday to Friday
8 a.m. to 4 p.m.



Response time

Within 4 h
during service time



Support

audius ticket system
8x5



Monitoring

Your environment and
device fleet



Change requests

App/software customizations
Configuration changes



Reporting

Monthly usage report
on your device fleet

Package Number of devices

S

5 – 50

M

51 – 125

L

126 – 250

+ one-time Jamf Pro configuration

We will gladly provide you with an offer based on your specific requirements!



Additional packages



Installation support

Apple Business Manager



Customized
onboarding dock, host name, login



Connection
**Identity Provider
Jamf Connect
Jamf Protect**